



REPORT ON FACILITATION MATTERS

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Focal Point for Facilitation



2022-2024 Work Programme

To develop efficient, effective and harmonised aviation facilitation measures on a Pan-European basis

- To further develop ECAC Doc 30, Part I, Recommendations and its Annexes to meet the evolution of facilitation matters and current practices of Member States and industry.
- To ensure consistency between ECAC Doc 30, Part I (Facilitation), and EU/EC Regulations, and ICAO Annex 9 SARPs.

To support harmonised implementation of ECAC Doc 30, Part I (facilitation)

- To promote sharing of information and best practices on implementation of facilitation measures among ECAC Member States.
- To support Member States in effective implementation of Doc 30, Part I Recommendations on facilitation and encourage development of expertise in ECAC Member States.

2022-2024 Work Programme continued

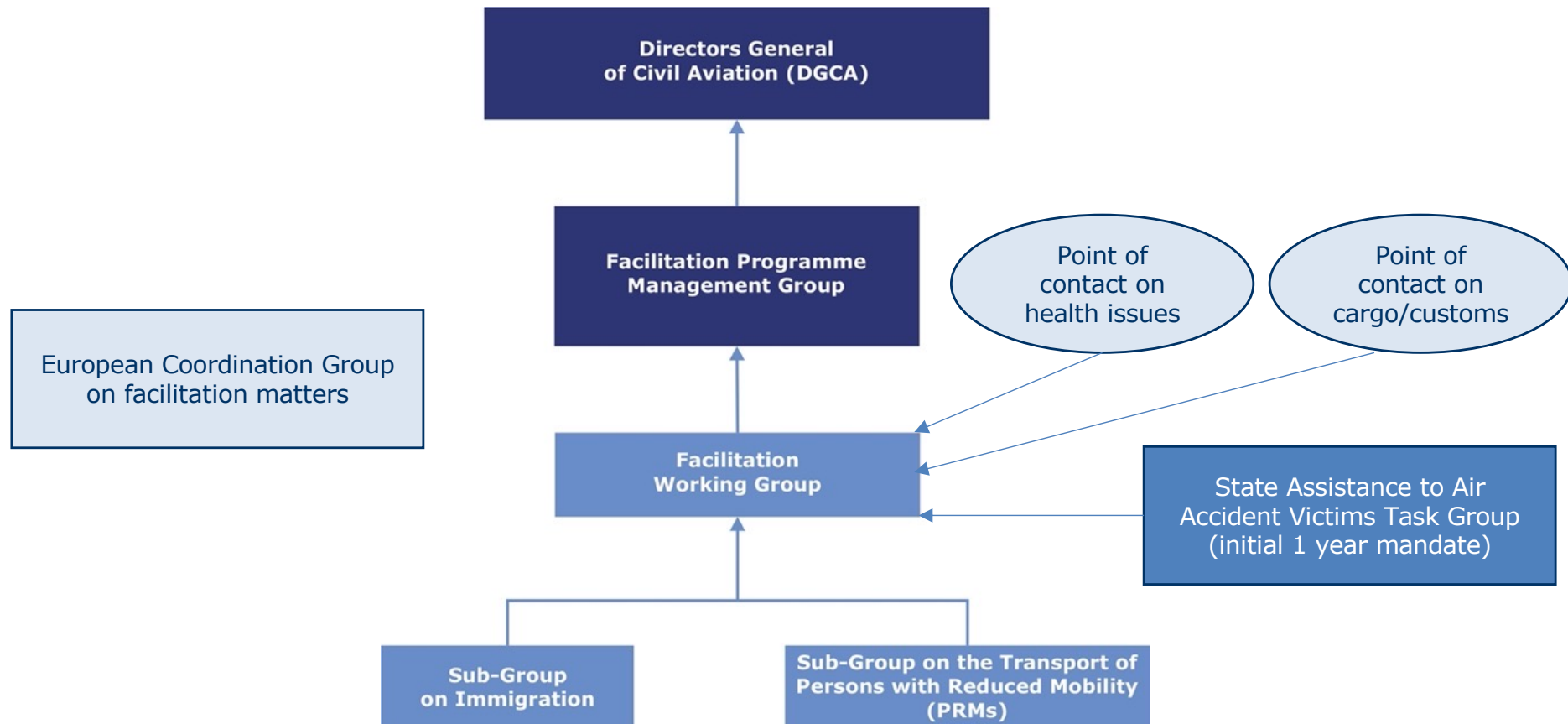
To promote European priorities in facilitation with international partners, regional and international organisations

- To promote Pan-European priorities and positions in international meetings.

To support the harmonised implementation of health-related measures

- To further develop ECAC Doc 30, Part I, to reflect and address management of pandemics and related health measures.

ECAC facilitation groups



Key topics – facilitation groups

FAL Working Group Sub-Groups Task Group

Planning and implementation connected to the EU Entry Exit System (EES) – EU and non-EU ECAC Member States

Passenger Name Records and Advanced Passenger Information

Health-related matters

Cargo matters

Assistance dogs and mobility aids

Assessment of quality of PRM services and PRM complaints

State Assistance to Air accident victims and their families

National Facilitation Committees and Programmes

2022-2024 achievements

Doc 30 Part I Facilitation

- 13th edition Doc 30 Part I published in January 2024

Quality Assessment Programme (QAP) on Assistance to Persons with Disabilities

- Restart and completion of the second pilot in 2022-2023
- Pilot training and certification course 2023
- Launch of QAP in 2024 – 3 assessments scheduled for Q4 2024, second training and assessment course held in April 2024
- Working Paper presented to ICAO Facilitation Panel - February 2024.

Information sharing and best practices

- Surveys on air carrier liability, PRMs complaints, air accident assistance and assistance dogs
- Meetings with external experts on PRMs
- Establishment of Task Group on State Assistance to Air Accident Victims
- Joint ICAO-EURNAT workshops: air accident victims and their families (2023), National Facilitation Committees and Programmes (2024)

Events and publications

- Contributions to 41st ICAO Assembly
- Contributions and European coordination for ICAO FAL Panel (February 2024)
- ECAC News Facilitation focus (Spring 2023): Sustainable Recovery – How can facilitation deliver for the passenger?



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attention!**

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