# CASE II News Autumn 2023 / #7





## **Editorial**

Welcome to CASE II News, the newsletter of the CASE II Project funded by the European Union and implemented by ECAC.

In contrast to the typical lull of activity in July and August, the Project has increased its quarter-on-quarter rate of delivery by 40% during this quarter, with 21 activities delivered to 17 Partner States. This figure represents the most activities per quarter since the beginning of the CASE II Project, an achievement made possible in part by the recruitment of one new Aviation Security Specialist to the Team and one secondee from a Partner State, filling remaining vacancies and bringing the Project to full delivering capacity.

With the momentum of a full team and support from external experts, four Partner States benefitted from bilateral in-country activities for the first time this quarter: Eswatini, Lesotho, Tunisia, and Zimbabwe. We welcome these new Partner States' committed engagement and look forward to developing productive relationships with each of them in the future.

The Project Team is also pleased to announce the pilot deliveries of two new activities: "Training for National Auditors, Cargo" and "APEX in Security" reviews, delivered on behalf of the Project by ACI World. This expansion of available activities has not only diversified the Project's catalogue but has enabled it to better adapt delivery to the specific needs of our Partner States.

This quarter has also stood out for the strong support we have received from Member States and Partner States alike, in providing experts for the delivery of Project activities. We would like to take the opportunity of thanking in particular the French *Direction générale de l'aviation civile* (DGAC) and the Portuguese *Autoridade Nacional de Aviação Civil* (ANAC) for their continued support. Each delivered an activity on behalf of the Project: a third phase of "Counter-MANPADS Mentoring" in the Democratic Republic of the Congo and "Training in Security Equipment Inspection" to Mozambique, respectively, with additional activities planned in the coming quarter.

Finally, the CASE II Team would like to extend its appreciation more broadly for the continued interest and engagement of its Partner States, for the technical support of ECAC Member States, and for the funding of the European Commission. Without the support of each, the achievements of this past quarter and those to come would not be possible and we thank one and all as we look forward to the busy autumn ahead.





Mark Rodmell

CASE II

Project Director

#### **Activities**

During this quarter, 21 activities were delivered to a total of 251 participants from 17 Partner States. These include 18 bilateral and two multilateral, in-country training activities and for the first time one Airport Excellence in Security Program (APEX) Security Review. Below is a breakdown by topic:

- Training in Security Equipment Inspection: one in-country activity (Mozambique)
- Training in Insider Risk Management: two incountry activities (Ghana and Zambia)
- Initial Training for National Auditors: four incountry activities (for experts from Democratic Republic of the Congo, Eswatini, Madagascar, Tunisia, Zimbabwe)
- Advanced Training for National Auditors: three in-country activities (Ghana, Senegal, Sierra Leone)

- Training for National Auditors, Cargo: one incountry activity (for experts from Kazakhstan and Kyrgyzstan)
- Training in Risk Assessment: four in-country activities (Lesotho, Madagascar, Uganda, Uzbekistan)
- Training in Security Culture: one in-country activity (Namibia)
- Counter-MANPADS Mentoring: one in-country activity (Democratic Republic of the Congo)
- Training for Landside Security Assessors: three in-country activities (Kazakhstan, Lesotho, Namibia)
- APEX Security Review: one in-country activity (Indonesia)

Six of the activities listed above stood out as milestones in the Project's implementation and are here described in greater detail.

## **Initial Training for National Auditors**

17 - 21 July 2023

**Kinshasa, Democratic Republic of the Congo** 

Prior to this training, two activities had been delivered on behalf of the CASE II Project to the Democratic Republic of the Congo (DRC) by experts from the French *Direction générale de l'aviation civile* (DGAC). Since the recruitment of a French-speaking Aviation Security Specialist in April, the Project has been able to to boost delivery of activities for French-speaking Partner States.

As a result, this activity was the first to be delivered to the DRC by an expert from the CASE II Project Team, who was joined by an external expert released by the *Autorité Nationale de l'Aviation Civile* of the Ivory Coast.

Taking place over five days, the training was opened and closed by the Director of Aviation Security of the Autorité de l'Aviation Civile de la République Démocratique du Congo (AAC-RDC) and attended by 8 participants representing both the civil aviation

authority and the airport operator. The training balanced classroom modules and theoretical exercises with practical, on-site demonstrations of auditing techniques in N'djili International Airport.

The strong feedback from both the participants and the Partner State indicated that the activity was constructive and beneficial. Moreover, participants were unanimous in giving concrete examples of follow-up actions inspired by the training that would be taken to reinforce security auditing in the DRC.



Participants during a classroom exercise.

#### Training in Landside Security

#### 7 - 10 August 2023 Maseru, Lesotho

The first in-country training was delivered to Lesotho, whose aviation security professionals have previously participated in two webinars, two remote workshops, and three in-person workshops.

Two experts from the Project Team, an Aviation



Group photo of participants and the instructors.

Security Specialist and a secondee from the Gambia Civil Aviation Authority, worked together with participants from diverse range of organisations, including the airport operator, law enforcement and security agencies, and government agencies responsible for landside security.

Participation was active and dynamic, animated by a free flow of ideas and exchange of experiences among the participants and with the experts that produced an energetic learning environment.

Feedback received from the participants and the Department of Civil Aviation was very positive, unanimously indicating at both levels that follow-up actions would be taken to implement the techniques and practices shared in the training.

The success of this first activity is further demonstrated by a second in-country activity which took place shortly thereafter, from 29 to 31 August, on the topic of "Training in Risk Assessment".

#### Training for National Auditors, Cargo

#### 21 - 23 August 2023 Bishkek, Kyrgyzstan

In addition to being the third event to be hosted by Kyrgyzstan, this activity stood out as a further important development in the Project's implementation as being the pilot for this training topic.

The course combines classroom activities and onsite quality control exercises aimed at reinforcing the security of cargo operations undertaken at each stage of the cargo supply chain. It looks at 'best practice' techniques and encourages participants to raise issues they have come across during the normal course of their auditing or inspecting duties. The aim is to strengthen the skills and competencies of staff in charge of this specific area of quality control on cargo security.

Participants from the State Civil Aviation Agency of Kyrgyzstan and the Aviation Administration of Kazakhstan (AAK) attending the training. The participants were unanimous in finding all topics to have been fully covered and, moreover, all affirmed that follow-up actions would be inspired by the training. This included, among other things, spreading the knowledge and techniques acquired and incorporating them into day-to-day practice as well as the National Aviation Safety Plan.

The Project Team would like to extend special thanks to our Kyrgyz partners for hosting this fifth multilateral, Russian-language activity in Central Asia and to the AAK for the release of an expert to deliver the activity together with the CASE II expert.



Group photo of the participants and the instructors.

## **Initial Training for National Auditors**

# 18 - 22 September 2023 Tunis, Tunisia

Tunisia is the third new Partner State during this quarter, though participants from the Office of Civil Aviation and Airports (OACA) have previously participated in one multilateral training activity, one webinar, three remote workshops and four inperson workshops.

OACA and the Tunisian Ministry of Interior have, moreover, contributed experts to all four in-person workshops organised by the Project to date. Given this history of fruitful collaboration, the Project Team is delighted to begin delivering activities for the benefit of Tunisia.

One expert from the CASE II Team and one released by the *Direction Générale de l'Aviation Civile* of Morocco worked together with a diverse and energetic group of 12 participants, drawn from OACA, airline operators, law enforcement and security agencies, and regulatory bodies of the Tunisian authorities.

Activities were divided between classroom training and practical exercises carried out at Tunis-Carthage International Airport. Feedback from the participants showed high satisfaction with the content and delivery of the activity. Moreover, proposals for follow-up actions included changes to auditing techniques and processes inspired by the training, indicating a beneficial impact on security auditing processes in Tunisia.



Participants and instructors going to a practical exercise.

#### **Training in Risk Assessment**

## 26 - 28 September 2023 Tashkent, Uzbekistan

Prior to this activity, the Civil Aviation Agency of Uzbekistan had engaged once with the CASE II Project by sending two aviation security experts to a multilateral training activity for national auditors, hosted in Kazakhstan in March 2023. This is the first on-site activity organised in Uzbekistan.



The external expert with participants in classroom training

Two experts were sent to Tashkent for the training, one from the CASE II Team and one released by the State Civil Aviation Agency of Azerbaijan. They cooperated with aviation security professionals representing 11 airports throughout Uzbekistan as well as the airport operator, JSC Uzbekistan Airports, ensuring that the training would have nation-wide impact.

The activity included classroom training and discussion of techniques in effective risk assessment, as well as group exercises in which the participants applied the principles and skills acquired to hypothetical scenarios.

The Project Team looks forward to the upcoming workshop on Emerging Threats, scheduled to take place on 2 and 3 November 2023 in Kazakhstan.

#### **APEX Security Review**

#### 18 - 22 September 2023 Lombok, Indonesia

Following the signature of a Cooperation Arrangement between ECAC and ACI World on 27 June 2023, the first peer review of airport security was delivered for the benefit of Lombok International Airport under the framework of the CASE II Project.

Five security auditors provided by ACI - from Ireland, Jordan, Macao, Australia, and Canadawere accompanied by one expert representing the CASE II Project, released by the Dutch Ministry of Justice and Security in an observer capacity.



ACI Experts with the senior airport management during the opening ceremony.

The opening and closing ceremonies were presided over by the President Director of Angkasa Pura I Airports, the national airport operator, and attended by senior management from the airport operator's corporate head offices as well as Lombok airport.

The activity consisted of a briefing in the morning, auditing and review activities during the day, and a debriefing to conclude in the afternoon.

The CASE II Project would like to thank the Indonesian civil aviation authorities, Angkasa Pura I Airports and Lombok International Airport for their participation in this review and the Project Team looks forward to the opportunity of strengthening partnership with Indonesia.



ACI experts during an auditing activity

## **External Experts**

The exceptional volume of activities delivered during this quarter was thanks in part to the committed support of Member States, Partner States, and partners in Industry, particularly through releasing experts to contribute to activities.

During this period, 12 out of 21 in-country bilateral activities (57%) were delivered with the support of 13 experts from five ECAC Member States (Azerbaijan, France, Netherlands, Portugal, United Kingdom) and four CASE II Partner States (Ivory Coast, Kazakhstan, Morocco, Senegal). Not counting workshops, this rate of engagement represents an increase of 50% as compared to the previous quarter, when eight experts were engaged to support the delivery of seven in-country activities.

The Project Team would like to extend its warm thanks and appreciation to the authorities and organisations which released experts to help make this quarter one of the most successful yet. We look forward to building on our fruitful relationships with each to continue delivering quality training activities for Partner States.

### **News from the Project Team**

The CASE II Project welcomed one new team member as of 1 July, Miguel Martin Lopez, an in-house Aviation Security Specialist, and one secondee from a Partner State, Alagie Jeng, from the Gambia Civil Aviation Authority:



Miguel Martin Lopez joined the CASE II Project at the beginning of July to work as an Aviation Security Specialist. Miguel has several years of experience as an aviation security national auditor for the Spanish Civil Aviation Authority, for which he acted as the Spanish representative in various ECAC working groups. He re-joins the CASE II Project Team after having been part of it as a secondee for nine months in 2022.



Alagie Jeng joined the CASE II Team for a period of six months on 5 July 2023 on secondment from the Gambia Civil Aviation Authority, where he holds the position of Aviation Security and Facilitation Quality Control Manager. He is an ICAO-certified national aviation security instructor and auditor. He is moreover a member of the Banjul Accord Group (BAG) Technical Committee on Training and is part of the AFCAC Aviation Security and Facilitation Working Group as an expert under the AFCAC African-Indian Ocean Cooperative Experts Scheme (AFI-CES).